

SURE INDIE PLAN

Sure Indie Plan offers customers the benefit of cheap rate texts, call minutes and data for a fixed fee every month without having to commit to a long term contract.

These Sure Indie Service Specific Terms and Conditions should be read in conjunction with the C&W GUERNSEY General Terms and Conditions and the C&W GUERNSEY Pay As You Go Service Specific Terms and Conditions, all of which apply. Where there is conflict these Sure Indie Terms and Conditions supersede the General Terms and Conditions and the Pay As You Go Terms and Conditions.

Definitions and Interpretation

For all definitions, please refer to C&W Guernsey Pays As You Go Terms and Conditions and C&W Guernsey General Terms and Conditions.

1. Sure Indie Plan is available to all Pay As You Go customers in Guernsey.
2. Customers can sign up to a Sure Indie Plan by telephoning a Sure Customer Service representative, by text, or by visiting our stores.
3. Sure Indie Plan is available in the price plans shown in Table A below.
4. To activate one of our Sure Indie Plans you must have sufficient credit in your balance.
5. Once your Sure Indie Plan is activated you will have access to the calls, texts and data as shown in the relevant plan in Table A for the remaining days of the month in which you activate the Sure Indie Plan.
6. Any calls, texts, or data made by you which are not included in the Sure Indie Plan allowance, will require additional Pay As You Go credit.
7. In the first month in which you activate a Sure Indie Plan, the charge for the Sure Indie Plan will be pro-rated so that you only pay a proportional charge equal to the amount of days remaining in that month. Your allowance of calls, texts and data will be pro-rated to an equal proportion of the amount you have paid.
8. Unless you deactivate your Sure Indie Plan, we will deduct the monthly charge for your plan at the start of each month.
9. If you do not have sufficient funds to pay for the Sure Indie Plan when we try to collect the charge, you will not be able to make outgoing calls, texts or data until you add sufficient credit to your account. You will be able to receive incoming calls and texts.

10. If you no longer wish to use Sure Indie Plan, you must deactivate your Sure Indie Plan by telephoning a Customer Service Representative or visiting one of our stores. Once deactivated, you will revert back to your previous Pay As You Go service.

11. Sure Indie Plan can only be activated if you already have at least £0.01 credit on your PAYG account.

12. The following Pay As You Go promotions are not available whilst you are using a Sure Indie Plan:

FREE WEEKENDS

FREE TO RECEIVE IN EUROPE

Table A

PLAN NAME	MINUTES	TEXTS	DATA	CHARGE (TOP UP CREDIT REQUIRED)
Indie 125	125	125	100MB	£10
Indie 200	200	200	100MB	£15
Indie 400	400	400	100MB	£25
Indie 800	800	800	100MB	£35

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