

## **Sure Gift Voucher Terms**

**Sure Gift Vouchers (“Vouchers”) are available at all Sure retail outlets and are issued subject to the following Terms and Conditions. They are also subject to C&W Isle of Man General Terms and Conditions, where there is conflict these Sure Gift Voucher Terms and Conditions supersede all others:**

- **Vouchers can be used against any product or service we sell in store but cannot be exchanged for cash over £1.**
- **Vouchers can only be exchanged for products and services in Sure retail outlets.**
- **Vouchers can only be exchanged on the same island in which they were originally issued.**
- **A Voucher is valid for 12 months from date of issue of original voucher and expires on expiry date shown on voucher.**
- **If the Voucher is not used fully for a sale then a new Voucher will be printed for the remaining amount with a new Voucher number. The expiry date on the new voucher will be the same as that of the original voucher.**
- **Vouchers can be used as part payment to the total amount owed on any product or service.**
- **Vouchers are non-refundable, however if amount of value left on a Voucher after redemption is 99p or less then change will be given from the till.**
- **Vouchers can be issued for any amount up to and including £500.**
- **Lost or stolen Vouchers cannot be reissued.**