

C&W Online Shop Terms and Conditions

These terms and conditions apply to the act of purchasing a product or service from the Cable & Wireless Jersey online shop. We suggest You print a copy and retain it for Your records. The C&W General Terms and Conditions and C&W Service Specific Terms and Conditions will apply to the actual product or service purchased by You.

These terms and conditions set out the agreement between You and Us (Cable & Wireless Jersey Limited) for purchases made from this website. To purchase from the site You may need a debit or credit card. For some services You will need to set up regular Direct Debit payments from Your bank. You will also need an email address as We will use this as the main way to keep in contact with You.

1. Definitions

The C&W General Terms and Conditions include the definitions.

2. Disclaimer

- 2.1 We do not endorse, nor do We make any warranty as to the accuracy, suitability, completeness, reliability or continuous supply of any information or content supplied on this website.
- 2.2 You acknowledge that We have no control over any content supplied by third parties which can be accessed via this site. Any dealings with products or services which are located via this website are solely between You and that third party. We exclude all liability relating to the value and integrity of such third party products and services.
- 2.3 We will not be responsible for any loss of profits, loss of data or consequential losses arising from Your use of, or inability to use or access the service, or following a failure, suspension or withdrawal of all or part of the service at any time.

3. Pricing

All goods and services displayed on this website are subject to availability. Where certain goods or services are no longer available, or where certain prices have changed, We will endeavour to update the relevant information contained on this website as soon as practicable. However, no price, or other information displayed on this website will bind Us until We have accepted Your order. The price You will be charged for any goods or services will be the price in force when You placed the order.

4. Placing an Order

- 4.1 The information displayed on this website represents an opportunity for You to assess the goods and services available online from C&W. No offer for the sale of these goods or services is being made to You by Us via the content You have accessed through this website.
- 4.2 Any order You send to Us for the purpose of specific goods and / or services constitutes an offer for the goods and/or services selected.
- 4.3 We are not obliged to accept Your order. If We do accept Your order, a contract will be created at the time We send You an email confirming Your order. You will be deemed to have received Our acceptance of Your offer once We have correctly sent an email to Your electronic mail box.
- 4.4 We can only accept orders from persons aged 18 years or older and who are residents of Jersey.
- 4.5 Your order will only be accepted if You supply Us with a Jersey delivery address.

5. Pick Up

Providing Your order is received before 8 am Monday to Saturday, We will normally have the order ready for pick up after 12 noon the same business day. Orders placed on a Sunday or after 8 am on a business day will be ready for pick up by 12 noon the following business day.

6. Returns and Refunds

- 6.1 If You purchased goods under these terms and conditions You have the right to return the goods within 14 days of the date You took delivery of the goods and We will give You a full refund subject to clauses 6.2 and 6.3.
- 6.2 To do so You must return the goods to Us at the addresses given below, together with the original packaging and You must tell Us the original online order number allocated by Us at the time You placed the order as proof of purchase. The goods must be returned in good condition and must not be damaged, worn or marked in any way.

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6.3 The price paid for the goods will be credited to the card used for the original purchase after receipt of the returned goods and satisfactory inspection by Us. Please allow 14 days for the refund to appear on Your bank statement.

7. Cancellations Policy

If You are cancelling Your order, please ensure that You print off and keep a copy of Our refunds and returns policy.

8. Law

Any contract formed between You and Us using this website will be deemed to have been made in Jersey and shall be governed and construed according to Jersey law. Any disputes or proceedings shall be subject to the exclusive jurisdiction of the Jersey courts.

9. Use of Purchased Goods

Goods purchased from the C&W Online Shop must not be resold, transferred or otherwise distributed for commercial purposes as goods made available in the C&W Online Shop are for personal use only. We reserve the right to restrict purchases through Our Online Shop to a maximum of 2 individual items per person. Any multiple orders placed will be deleted and the order will not be fulfilled. You acknowledge that the service begins its billing cycle upon completion of the submission of this online order.

10. C&W Contact Points

If You wish to contact Us concerning the C&W Online Shop please email hello@surecw.com. Further information about C&W is available at www.surecw.com.

Goods returned under clause 6 should be returned to Us at: 63 King Street, St Helier, Jersey, JE2 4WE