

Terms and Conditions for Double Credit

These Double Credit Terms and Conditions should be read in conjunction with the C&W IOM General Terms and Conditions, Sure Pay As You Go Mobile Service Specific Terms and Conditions and E-Top Up Service Specific Terms and Conditions, all of which apply. Where there is conflict these Double Credit Terms and Conditions supersede all other Sure Terms and Conditions.

Definitions

“Bonus Credit” means extra Pay as You Go credit which has been obtained by You under this scheme.

“Booster” is as defined in pages marked C&W ‘Free Booster’ Promotion Terms at surecw.com

“Double Credit” means the promotional offer available to customers on Double Credit Day. On this day any credit with a retail value between £10 and £200 which You purchase from Us (Purchased Credit) will yield an additional Bonus Credit for the same amount.

“Double Credit Day” means any day in the year that the Double Credit promotion is made available by Us to You. During Double Credit Day the promotion is available for twenty four hours from 00:01 until 23:59.

“Purchased Credit” means Pay as You Go credit purchased by You from Us.

- The date of Double Credit Day and whether or not to offer Double Credit is entirely at Sure’s discretion.
- Double Credit is only being offered by Us on the first purchase of credit You make on Double Credit Day.
- Bonus Credit will expire after 14 days, with no refunds due for any unused Bonus Credit.
- Bonus Credit will be used to pay the Charges You have incurred from us first. Purchased Credit will then be used second.
- Any Bonus Credit received by You under the Double Credit scheme cannot be used by you to purchase Boosters.
- Once you have purchased credit under this scheme on Double Credit Day, a confirmation text will be sent displaying the Purchased Credit and Bonus Credit amounts separately.
- Texts, newspaper ads and radio will be used to confirm the date of Double Credit Day.
- Customers who have “opted out” of marketing messages will not be contacted.
- Double Credit can be purchased via our usual credit purchasing methods.
- If a customer purchases a Scratch Card to top up, they must use it on Double Credit Day to benefit from the Double Credit scheme.
- Only Scratch Cards with a minimum value of £10.00 are eligible for the Double Credit scheme.
- If you port your number to Sure on Double Credit Day – we will honour your Double Credit, even if the port takes longer than one day. The customer must have texted PORT to 12345 on Double Credit Day to qualify.